

## Performance criteria for EQA schemes – need for harmonization



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Milan November 2014

## The Role of External Quality Assurance

- Confirm assay performance
- Identify poor assay performance
  - Confirm correction of poor performance
- Main Issues
  - Accuracy (precision + bias)
  - Precision
  - Bias (Compared to what?)
- Other:
  - Analytical specificity, interferences
  - Reporting: units, reference intervals
  - Interpretation: case comments

# EQA

- A place where Quality Standards can be applied
- Assesses the end-product of all other analytical quality activities



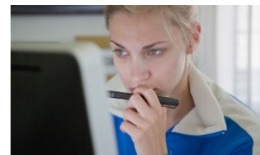
## Quality Assurance Process

### QAP

- Prepare samples
- Distribute samples
- Receive results
- Prepare report
- Send out report

### Laboratory

- Receive samples
- Measure samples
- Return results
- Receive report
- **Interpret report**



- Quality confirmed?
- Action if needed

# Quality Assurance Process

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- Interpret report**
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- Action if needed?

**Analytical problems?**  
 manufacturers,  
 metrologists,  
 labs, others

**Pathology Community:** Can we share reference intervals, decision points, monitor a patient across labs

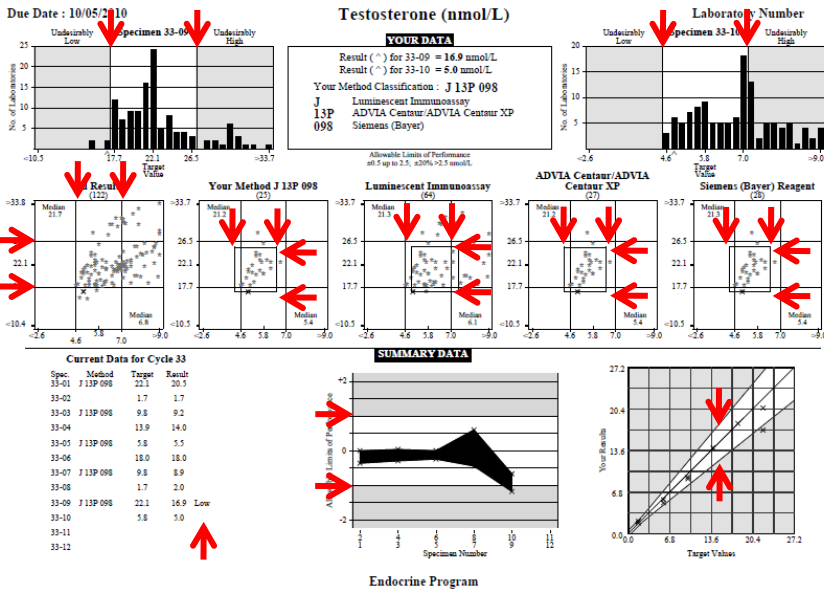
# RCPA QAP Interim Report



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Feb 25 05:40:26 2011

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 ABN 32 003 520 072

Prepared by:  
RCPA Chemical Pathology QAP Group



## EQA Reports

### Interim Report

- After each set of measurements
- Small number of samples (1,2,5)
- May include previous data
- Often analysed as **single results**

### End-of-Cycle / Summary Report

- summary of a period
- Larger number of samples
- Statistical analysis (bias, precision) based on **multiple results**

## Interpreting **Single** Results

- A **single result** includes effects of both bias and imprecision
- Bias and imprecision effects cannot be separated
- Quality standards assess **“total error”**
- Applies to multiple samples, if they are analysed separately
- Most Interim Reports / some summary reports

## Interpreting **Multiple** Results

- From **multiple results**: **bias** and **imprecision** can be separately identified
- Based in summary statistics
- More results → better information
- Only applies to multiple samples
- Most Summary Reports / some interim reports

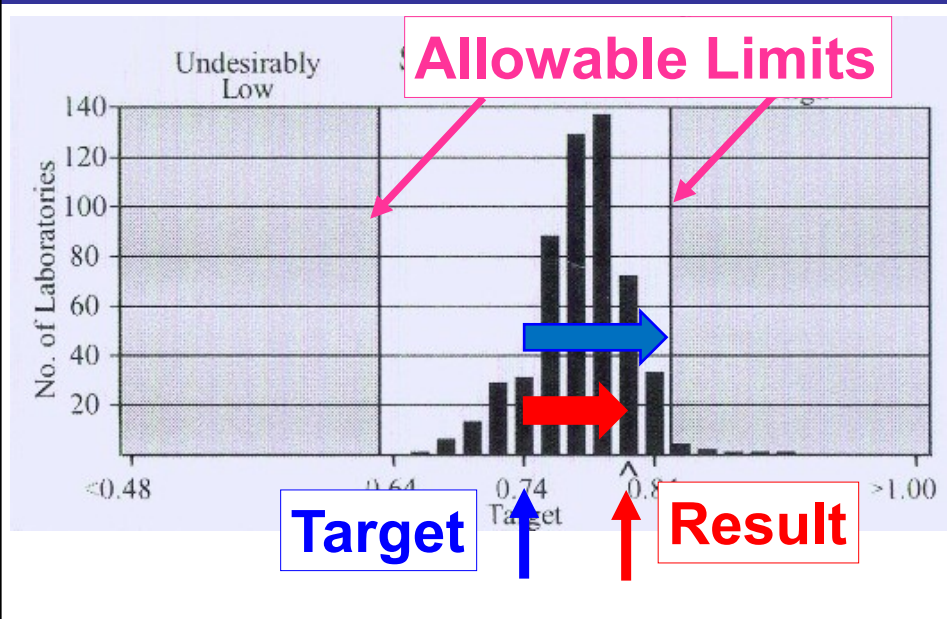
## Interpreting **Single** Results

- My focus today is on Quality Standards for interpreting **Single** results
- **Bias** and **imprecision** assessment are vital, but take time to gather quality data
- Bias and imprecision also need quality standards

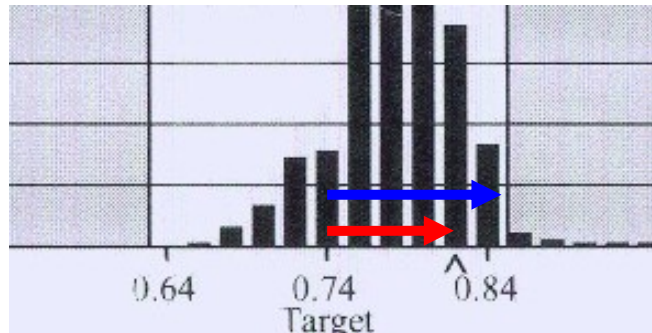
## Single Results – the information

- **Result** from laboratory
- **Target** from EQA program
- **Distance** from Target
- Assess Acceptability (**quality standard**)
  - Qualitative
  - Quantitative

## Single Result Report (RCPAQAP)



## Interpret Report



- “All aspects of pathology are determined by comparison” (*Per Hyltoft Petersen, Sydney, 2005*)
- In this setting: Compare with a Quality Standard

## Targets

- These indicate the “correct” result
- Two main types
  - Overall analyte target
    - Reference Method / Material
    - Median
    - Assumes commutability of material in methods
  - Laboratory-specific target
    - Based on method / instrument / reagents etc

# Distance from Targets

- Deviation: Lab result value - target value
- Assessment of deviation: compare with a quality standard
- Which quality standard?

Eur J Clin Chem Clin Biochem 1996; 34:159–165

## External Quality Assessment: Currently Used Criteria for Evaluating Performance in European Countries, and Criteria for Future Harmonization

*Carmen Ricós<sup>1</sup>, Henk Baadenhuijsen<sup>2</sup>, Jean-Claude Libeer<sup>3</sup>, Per Hyltoft Petersen<sup>4</sup>, Dietmar Stöckl<sup>5</sup>, Linda Thienpont<sup>6</sup> and Callum G. Fraser<sup>7</sup>*

**Tab. 3** Currently used European EQA limits (given in % deviation from the target)

	Cholesterol	P <sub>i</sub>	Lithium	Lactate dehydrogenase	Urate	Alkaline phosphatase
Denmark	8.1	12.0	–	12.0	13.0	10.0
Netherlands	8.1	–	5.0	3.0	10.0	8.0
Belgium	8.4	14.0	10.0	15.0	15.0	10.0
Germany <sup>a</sup>	18.0	15.0	12.0	21.0	18.0	21.0
Finland	5.0	5.0	5.0	10.0	5.0	10.0
Switzerland	3.0	10.0	6.0	15.0	10.0	15.0
Croatia	10.0	10.0	–	20.0	10.0	20.0
Lithuania	7.0	5.0	–	7.0	7.0	7.0
United Kingdom	7.6	7.8	11.0	13.0	7.7	15.0
Spain	9.8	12.0	22.0	17.0	15.0	22.0
Italy	5.5	9.5	–	10.0	8.0	18.0
France	16.5	–	10.0	20.0	16.0	20.0
Portugal	5.0	8.0	–	16.0	9.0	29.0
RCPAQAP(%)	5.0	10.0	8.0	15.0	7.8	15.0
CLIA (%)	10.0		20.0	20.0	17.0	30.0
<b>Range (%):</b>	<b>3-18</b>	<b>5-14</b>	<b>5-22</b>	<b>3-21</b>	<b>5-18</b>	<b>7-30</b>





Sort	Analyte	Fluid	Method	Limit	Source
ALB	Albumin			+/- 10%	1 CLIA, 2 WLSH, 3 NYS, 6 AAB
ALB	Albumin		AU640	10%	4 CAP
ALB	Albumin	S-		3.9%	5 BV
ALB	Albumin			2.0 g/L, 10%	7 RCPA
ALB	Albumin			10%	8 CFX
ALKP	Alkaline phosphatase			+/- 30%	1 CLIA, 2 WLSH, 3 NYS, 6 AAB
ALKP	Alkaline phosphatase	S-		11.7%	5 BV
ALT	Alanine aminotransferase (ALT, SGPT)			+/- 20%	1 CLIA, 2 WLSH, 3 NYS, 6 AAB
AMY	Amylase			+/- 30%	1 CLIA, 2 WLSH, 3 NYS, 6 AAB
AMY	Amylase		AU640	30%	4 CAP
AMY	Amylase			15 U/L, 15%	7 RCPA
AMY	Amylase			20%	8 CFX
AST	Aspartate aminotransferase (AST, SGOT)			+/- 20%	1 CLIA, 2 WLSH, 3 NYS, 6 AAB
BILI	Bilirubin, total			+/- 0.4 mg/dL or +/- 20% (greater)	1 CLIA, 2 WLSH, 3 NYS, 6 AAB
CA	Calcium, total			+/- 1.0 mg/dL	1 CLIA
CHOL	Cholesterol, total			+/- 10%	1 CLIA, 2 WLSH, 3 NYS, 6 AAB
CHOL-H	Cholesterol, high dens.			+/- 30%	1 CLIA, 2 WLSH, 3 NYS, 6 AAB

[www.rhodes.com](http://www.rhodes.com)

<http://www.dgrhoads.com/db2004/ae2004.php?B1=Chemistry+A-C&find=&start=1&NOLINKS=>

<http://www.datainnovations.com/products/ep-evaluator/allowable-total-error-table>

## Quality Limits - the way forward

- Framework – What are we trying to find out with the limits?
- What Limits?
- In Practice?

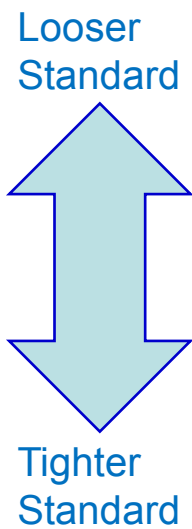
## Framework

- What are we trying to find out with the limits?

## EQA Quality Standards

### What type of standard?

- **Minimum standard**
  - All should pass (except bad labs)
- **Expected standard**
  - Most should pass
  - Aim to improve those which don't
- **Aspirational standard**
  - Some will not pass
  - May need better methods

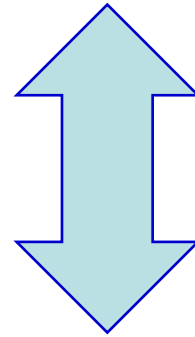


## EQA Quality Standards

### Response to failures?

- **Affects registration**
  - USA (CLIA), Germany (RiliBAK)
- **Requires mandatory investigation**
  - Canada?
- **Should be followed up – effort depends on severity**
  - Australia (NATA RCPA)
- **Some failures are expected**

Looser  
Standard



Tighter  
Standard

## Accuracy Quality Standards

### What does it mean to meet the standard?

- There may still be benefits from assay improvement
- Most assays are satisfactory
- No further effort is needed on this analyte

Looser  
Standard



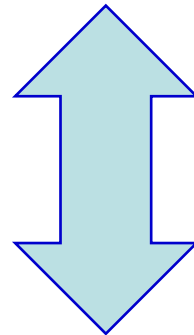
Tighter  
Standard

# Accuracy Quality Standards

## What is the clinical effect of (not) meeting the standard?

- Assays need different reference intervals
- The same lab should be used for monitoring a patient
- Assays can share the same reference interval / decision points
- Patients can be monitored across different labs

Looser  
Standard



Tighter  
Standard

## Summary - 1

### **EQA providers should state the following:**

- High-level rationale for setting standards
- Expected response to failures
- Clinical meaning of meeting / not meeting quality standards

# What Limits?

- How do we set the limits?

## *STRATEGIES TO SET GLOBAL QUALITY SPECIFICATIONS IN LABORATORY MEDICINE*

WORLD HEALTH ORGANIZATION  ORGANISATION MONDIALE DE LA SANTE



*International Union of  
Pure and Applied Chemistry*



**Nobelforum,  
Karolinska Institutet  
Stockholm April 24-26, 1999**

Now exists an internationally agreed hierarchy of preferred methods for establishing performance goals

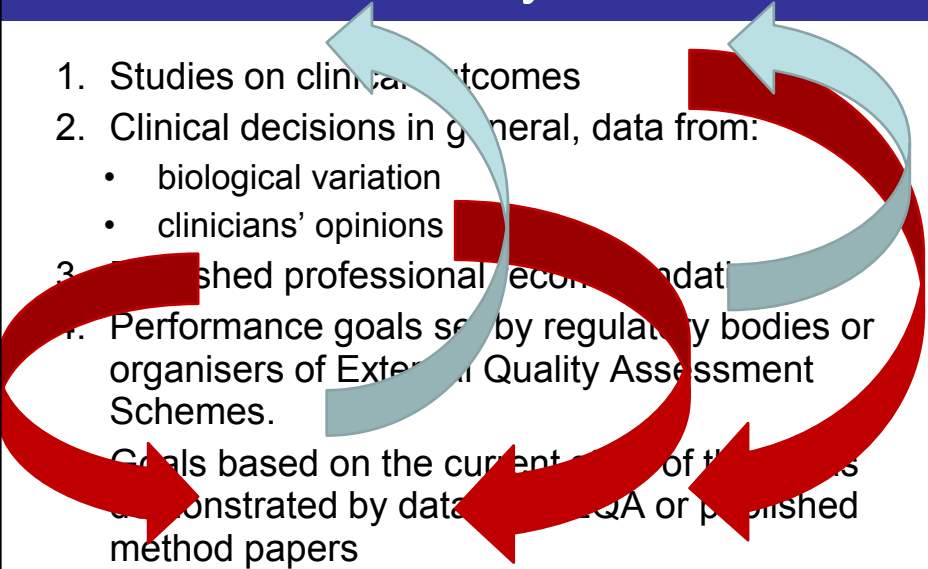
# Stockholm Hierarchy

1. Studies on clinical outcomes
2. Clinical decisions in general, data from:
  - biological variation
  - clinicians' opinions
3. Published professional recommendations
4. Performance goals set by regulatory bodies or organisers of External Quality Assessment Schemes.
5. Goals based on the current state of the art as demonstrated by data from EQA or published method papers

## An old saying:

- If you have seen one implementation of the Stockholm Hierarchy...  
  
... you have seen one implementation of the Stockholm Hierarchy

## Stockholm Hierarchy

1. Studies on clinical outcomes
  2. Clinical decisions in general, data from:
    - biological variation
    - clinicians' opinions
  3. Published professional recommendations
  4. Performance goals set by regulatory bodies or organisers of External Quality Assessment Schemes.  
Goals based on the current state of the art of the measurand as demonstrated by data from EQA or published method papers
- 

## Stockholm Revision

- *Model 1 - Based on the effect of analytical performance on clinical outcomes*
- *Model 2 - Based on components of biological variation of the measurand*
- *Model 3 - Based on state of the art*



*With thanks to Xavier Albe and CSCQ*

## How is poor performance defined among EQA organisations?

Xavier Albe  
 Quality Control Centre Switzerland



## Participants to the survey

ÖQUASTA, Austria	Hospital Clinic . University of Barcelona, Spain
Institute of Public Health, Belgium	SEQC, Spain
SEKK, Czech Republic	Sociedad Española de Hematología y Hemoterapia, Spain
DEKS, Denmark	CSCQ, Switzerland
Labquality, Finland	Academic Medical Center, The Netherlands
Reference Institute for Bioanalytics, Germany	ECAT Foundation, The Netherlands
Instande e.V., Germany	Erasmus Univ. Medical Center, The Netherlands
CMCEQAS, India	Maastricht Universitu Medical Center, The Netherlands
IEQAS, Ireland	Radboud University Hospital Nijmegen, The Netherlands
Programma Regionale Per La Ricerca Biomedica, Italy	SKML, The Netherlands
Noklus, Norway	Randox, UK
Instituto Nacional de Saude, Dr Ricardo Jorge, Portugal	UK NEQAS General Haematology, UK
RoEQALM, ROMANIA	UK NEQAS for Immunology, Immunochemistry & Allergy, UK
National Centre for External Quality Assessment in Laboratory Medicine, Russia	UK NEQAS for Microbiology, UK
University Medical Centre Ljubljana, Slovenia	

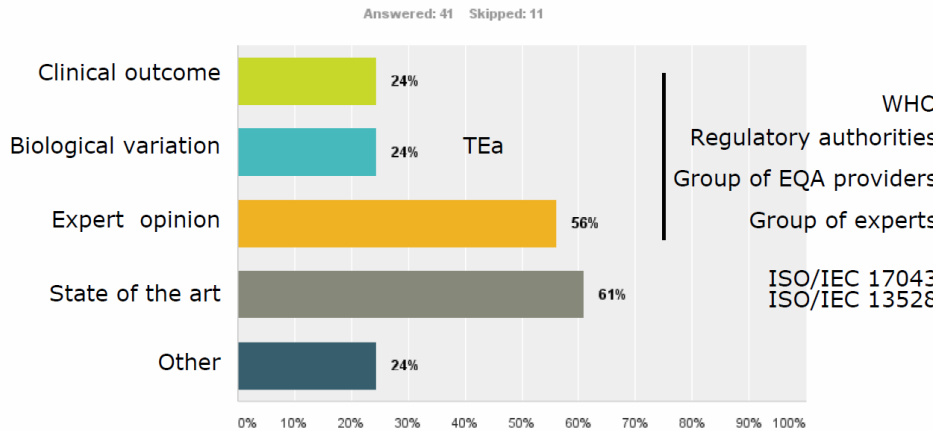
**N=29**

sorted by country





## 2. On what basis is poor performance evaluated?



## Multiple Standards

### Multiple levels of same type of standard:

- Eg: Analytical performance meets:
  - Optimal
  - Desirable
  - Minimal levels

### Different types of standards

- Eg: Statistical and clinically based standards on same report
  - Same result(s) may meet one and fail another (eg SKML The Netherlands)

# Applying the Stockholm Criteria

Done by **People** in **Organisations**

- Using background principles
- Using information
- Common Information (eg Ricos Database)
- Specific information (local EQA data\*)

## Reference Material Variation

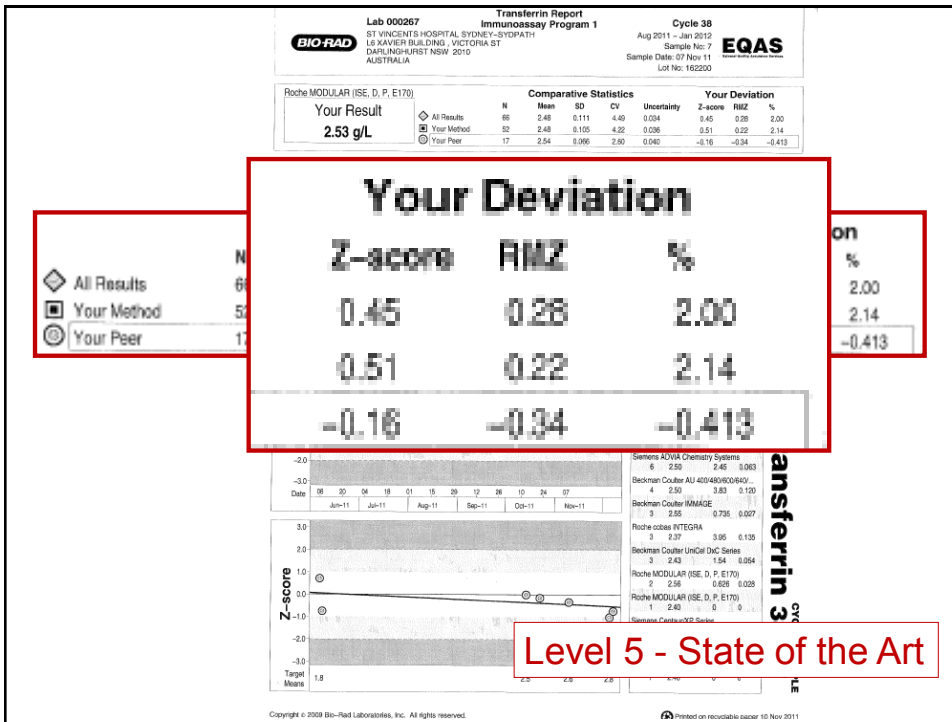
- EVEN given the same data, laboratory scientists WILL interpret it differently.
- Add in variability of data reviewed
- Variation in **EQA Quality Standards** servers.
  - Always seen
  - AN EXPECTED OUTCOME!



## Level 5 – State of the Art

## Statistical analysis (State of the art)

- Commonly Used
- Compare results against other submitted results
- Target: Usually middle of group
- Limits: typically +/- 2 or 3 SD
- Severity assessment: z-score (or similar)



## Statistical Analysis

- Compares lab with other similar labs
- Alerts to possible analytical / work practice problem.
- (clinical meaning uncertain)

## Statistical Issues - Standardisation

- Outlier exclusion
- Use with other limits
- Limit at 2SD, 3SD or other
- Small method groups
- Identification of method groups

## Higher Level Quality Standards (1-4)

- How are they set?
- Using Stockholm Criteria
- Different levels for different analytes
- Using one level of the Stockholm criteria
- (in practice: Biological Variation)

# Revision of ALP - RCPAQAP

- Use highest suitable level on the hierarchy  
(in practice – biological variation)
- Do not set unachievable goals  
(state of the art)
- Aim to improve laboratory performance



## Commentary

‘Allowable Limits of Performance’ for External Quality Assurance Programs – an Approach to Application of the Stockholm Criteria by the RCPA Quality Assurance Programs

\***Graham RD Jones**,<sup>1,2</sup> **Kenneth Sikaris**,<sup>3,4</sup> **Janice Gill**<sup>5</sup>

<sup>1</sup>SydPath, St Vincent’s Hospital, Darlinghurst, NSW, 2010, <sup>2</sup>University of NSW, Randwick, NSW, <sup>3</sup>Melbourne Pathology, Melbourne, Vic. <sup>4</sup>Melbourne University, Melbourne, Vic. <sup>5</sup>RCPA Quality Assurance Programs Pty Ltd, Adelaide, SA, Australia.

\*For correspondence: Dr Graham Jones, [gjones@stvincents.com.au](mailto:gjones@stvincents.com.au)

Clinical Biochemist Reviews 2012;33:133-9



## RCPA ALP

We are producing:

- An agreed definition
- An agreed set of criteria
- An agreed process
- Testing of proposed changes

To produce defensible, robust quality standards



## Revision of ALP

ALP are **applied** to Total Error

Used in interim reports

Single results include bias and imprecision

Will use categories of CV:

1,2,3,4,5,6,8,10,12,15,20,25,30%

Round to nearest category

Change between absolute and percentage  
based on precision profile



# Process

- Aim to use tightest limits possible
- Within limitations of State of the art (can be achieved by ~80% of labs)
- Analyte-specific criteria

## Ranking of criteria:

- Based on within-subject biological variation
  - Optimal, Desirable, Minimal
- Based on within and between subject BV
  - Optimal, Desirable, Minimal

CRITERIA	ANALYTE:	Aspartate Transaminase
Current ALP	+/- 8 to 60 , 15%	Reporting Interval 1 (22-388)
Reference Interval	10-40 IU/L	Decision Limit 40 IU/L
Discuss:		
Clinical Need	Data	Used both for diagnosis and monitoring.
	Discuss.	No relevance to lower limit
Biological Variation	Data	CVi = 11.9%, CVg = 17.9%
	Discuss.	Desirable imprecision is 6.0% and optimal imprecision is 3.0%
Profession Defined	Data	Professional median 15%
	Discuss.	
Current Performance	Data	<p style="text-align: center;"><b>IMPRECISION: Coefficient of Variation</b></p>
	Discuss.	Labs can achieve
Other (eg existing practice or Publications)	Data	
	Discuss.	
CONCLUSIONS	ALP:	+/- 5 to 40, 12% (desirable imprecision)
	Discuss.	



# Meaning of ALP

Analyte	New ALP					
	±	To	Then %	Comment	Level	Basis
Conj Billi	3	15	20%	Same	Optimal	Imprecision
Calcium	0.10	2.50	4%	Same	Minimal	Imprecision
Chloride	3	100	3%	Same	Minimal	Total Error
Cholesterol	0.3	5	6%	Looser	Desirable	Imprecision
CK-MB	3	15	20%	Looser	Desirable	Imprecision
Creat Kinase	15	125	12%	Tighter	Optimal	Imprecision
Creatinine	8	100	8%	Tighter	Minimal	Imprecision

## Basis

“Total Error” – Can share reference interval

“Imprecision” – Can Monitor patient across labs

## Level

“Optimal” – no need to improve

“Desirable” – satisfactory

“Minimal” – just satisfactory



# Definition

- The Allowable Limit of Performance (ALP) is the analytical range around a central value
- It provides a simple tool to allow a rapid, standardised assessment of QAP results in both numerical and graphical report formats.
- A result outside the ALP should alert the laboratory that that their assay may produce results that are at risk of detrimentally affecting clinical decision making.



## ALP are Not

- An optimal standard for assay performance
  - better care may result from better performance
- A standard which necessarily indicates a danger to patients if it is not met
  - results outside the ALP are not always dangerous
- Limits for use in internal QC protocols.
  - the limits can be (and are) misused



## Allowable Limits of Performance

**(RCPAQAP) ALP are the  
“reference intervals”  
of QAP reports**



# Application - Common Reference Intervals

## SPECIAL REPORT:

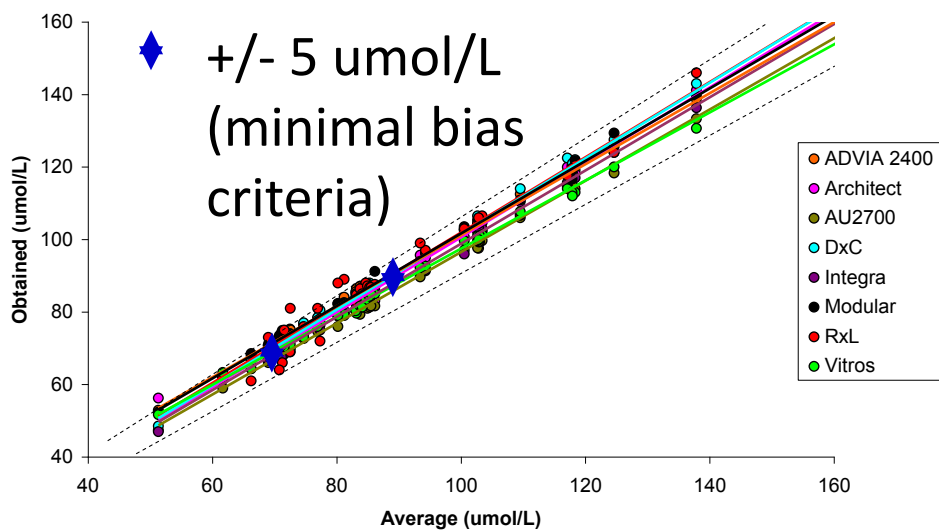
### Adult and paediatric common reference intervals in Australia and New Zealand for a first panel of chemistry analytes

\*Jillian R. Tate,<sup>1</sup> Ken A. Sikaris,<sup>2</sup> Graham RD. Jones,<sup>3</sup> Tina Yen,<sup>4</sup> Gus Koerbin,<sup>5</sup> Julie Ryan,<sup>6</sup> Maxine Reed,<sup>7</sup> Janice Gill,<sup>8</sup> George Koumantakis,<sup>9</sup> Peter Hickman,<sup>5</sup> Peter Graham,<sup>10</sup> on behalf of the AACB Committee for Common Reference Intervals

- AACB, RCPA



## Creatinine - Australia 2011 survey, 7 methods, 21 labs



Thanks to Gus Koerbin and AACB Harmonisation Group

Table 1 Australasian Harmonised Reference Intervals for Adults (AHRIA) \*

Analyte	Male	Female
Sodium	135 – 145 mmol/L	
Potassium **	3.5 – 5.2 mmol/L	
Chloride	95 – 110 mmol/L	
Bicarbonate	22 – 32 mmol/L	
Creatinine ***	60 – 110 µmol/L	45 – 90 µmol/L
Calcium	2.10 – 2.60 mmol/L	
Calcium (albumin adjusted)	2.10 – 2.60 mmol/L	
Phosphate ****	0.75 – 1.50 mmol/L	
Magnesium	0.70 – 1.10 mmol/L	
Lactate Dehydrogenase [L to P] (IFCC) *****	120 – 250 U/L	
Alkaline Phosphatase *****	30 – 110 U/L	
Total Protein	60 – 80 g/L	

## Application

- Using QAP limits for quality planning
- Calculate sigma value and plan QC
- Recently reviewed “QC Update”  
September 2014 AAAB Adelaide  
(Thanks to BioRad)
- Some limits too tight for this process

# Other Programs

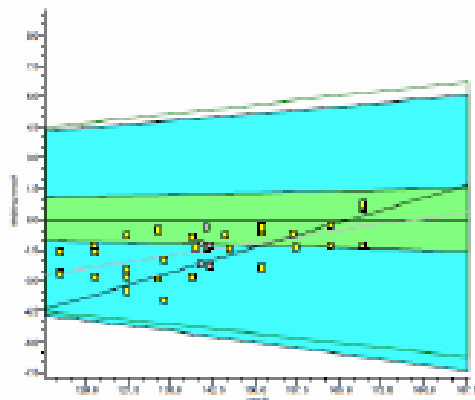
# SKML – The Netherlands

- Statistical
- Total Error
- Graphical + scoring
- Concentration dependent



**MUSE**

## Natrium



	Concentration	Allowable Bias	Allowable variability	Allowable Total Error	
Total Cholesterol	5.0 mmol/L [Desirable <sup>1</sup> ]	4.00%	2.70%	8.50%	
HDL-Cholesterol	1.0 mmol/L [Desirable <sup>1</sup> ]	5.20%	3.60%	11.10%	
	1.0 mmol/L [Achievable]	10.00%	3.60%	15.90%	
Glucose	7.0 mmol/L [Desirable <sup>1</sup> ]	2.20%	2.90%	6.90%	
	2.0 mmol/L [Achievable]	+/- 10% absolute			
HbA1c	50 mmol/mol [Desirable <sup>1</sup> ]	2.2%*	2.5%*	6.3%*	
	50 mmol/mol [Achievable]				
Creatinine	75 umol/l [Desirable]	<b>Minimum Analytical Performance Standards (MAPS)</b>			6
	75 umol/l [Achievable]				6

UK - 2010

Pilot

## Lab v Industry

## 3x3 grid – your performance v 20<sup>th</sup> percentile

Laboratory  
Sigma Values

Actual Lab Imprecision (SD inside ALE)	>6	Lab World Class		Profession World Class
	4 to 6	>4 SD inside ALE = acceptable imprecision		
	<4	Profession to Review	Method Group to Review	Lab must improve
		<4	4 to 6	>6
Achievable Imprecision(20th percentile lab) (SD inside ALE)				

Mark Mackay AACB QC Satellite meeting 2013

Participant  
Sigma Values

## 3x3 grid – real lab v 20<sup>th</sup> percentile – Cycle 92

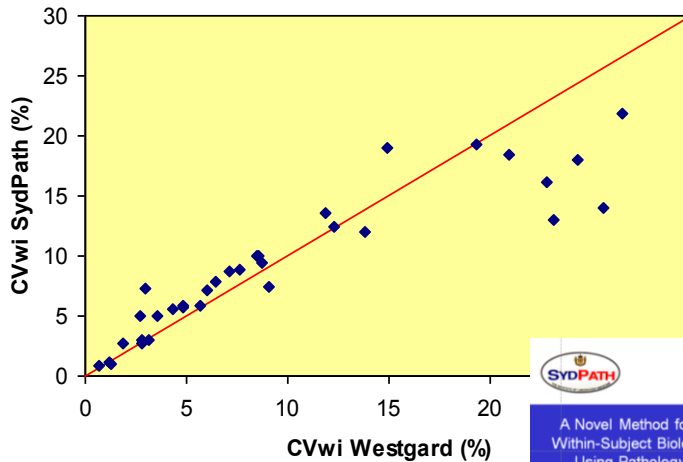
Laboratory  
Sigma Values

Actual Lab Imprecision	>6	example 3x3 grid		
	4 to 6	VANC CL	PARA, SALI, URATE, LACT, HDL, TRF, PO4, TBIL, AST	TRIG, FE, GGT, CBIL  UREA
	<4	NA, CREAT, CA, CARB, VALP, MG, DIG, HCO3, K, ALB, PROT, ALT, PHENY	CK, GLUC, CHOL, ALKP, LI	AMYL
		<4	4 to 6	>6
Achievable Imprecision (20th percentile lab RCPA QAP)				

Mark Mackay AACB QC Satellite meeting 2013

Participant  
Sigma Values

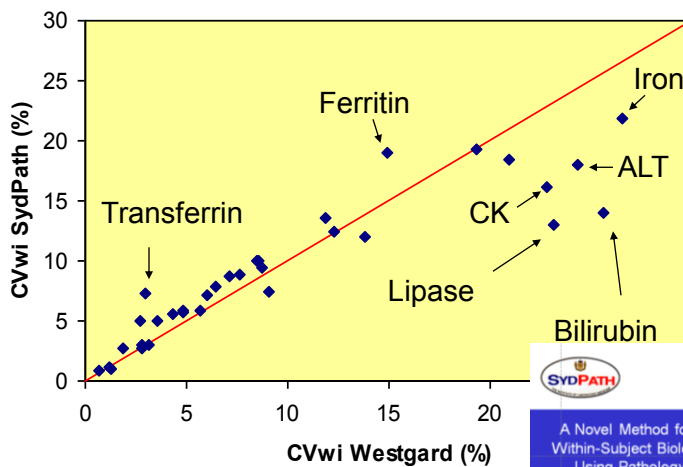
# CVi: Data Mining v Ricos Database



AACB ASM 2005

Graham Jones  
Department of Chemical Pathology  
St Vincent's Hospital, Sydney

# CVi: Data Mining v Ricos Database



AACB ASM 2005

Graham Jones  
Department of Chemical Pathology  
St Vincent's Hospital, Sydney



## Conclusions

- Harmonised EQA Quality Standards?
- No (or at least not yet)
- Will only happen with collaborative effort

## Harmonised quality standards

### **All EQA programs should:**

- State the nature of the standards
- State the expected response to standards
- State how they were determined
- State what the effect of compliance means

### **EQA programs may**

- Provide more than one type of standard
- Provide more than one level of standard of the same type

Thank you